

February 7, 2024

Dear Tucson Information Volunteers:

Thank you for assisting your association at FMCA's 108<sup>th</sup> International Convention. Your volunteer identification card will be in your confirmation packet. **Display the identification card and the date of entry credential you receive** inside your RV windshield or towing vehicle on the driver's side without obstructing the driver's view.

Information volunteers should enter the grounds between 8:00 a.m. and 4:00 p.m. on Monday, March 18. Please follow the directions included in your confirmation packet. If you wish to park next to your friends who are also volunteering, please arrive together.

All Information volunteers will meet at 9:00 a.m. on Tuesday, March 19, in Hall of Champions, Seminar 11. You will receive your volunteer ribbon, pin, and hat at the meeting. Included are Guidelines to assist you in performing your duties.

A volunteer appreciation will be at evening entertainment on Thursday, March 21, 2024. Please wear your hat or visor for evening entertainment.

Thank you for your participation. We are looking forward to working with you at Tucson.

Sincerely,

Barbara Feiler Events Manager

Enc: Volunteer credential, Guidelines

cc: Convention File; Doug Uhlenbrock, Director of Events; Rita Moore, Volunteer Coordinator

## **GUIDELINES FOR INFORMATION VOLUNTEERS**

## FMCA'S 108th International Convention Tucson, Arizona.

Thank you very much for donating your time and energy to assist with the Information Center at the Tucson International Convention. Information volunteers will work at the Information Center in Thurber Hall.

Following is a list of Information Center duties volunteers will perform:

Please let your captain know if you are comfortable handling Money. If available, please sign up for a Tuesday Afternoon shift. Information is busy early in the show, then tapers off later in the week.

- Wednesday, Day 1, is the busiest in the Information Center. 7:30 a.m. Arrival.
- There will be a lot of questions. Volunteers should be familiar with the convention program, the FMCA App, and the areas where the convention activities are held.
- Assist with distributing members' mail, packages, T-Shirts, Welcome Bags, and Magic Mile swag.
- Assist in signing members up for crafts/games/educational classes.
- Assist as needed with long lines forming at the FMCA Information desk. Ask if there is a question you may be able to answer that does not require a computer.
- Help with keeping the area litter-free and organized.
- Assist with a Quilt hanging on Wednesday, if needed. Quilt removal on Saturday if needed.
- Assist as needed.

All volunteers are asked to help provide a safe environment for convention attendees by immediately reporting any unsafe conditions to the FMCA Safety Team, FMCA Security, Executive Board Members, or national office staff.

Captain: SHIRLEY JOHNSON, F451539

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Thank you for volunteering!