

FMCA

Your RVing Family

January 20, 2023

Dear Perry FMCA Store Volunteers:

Thank you for assisting your association at FMCA's 106th International Convention. Enclosed is your volunteer identification card. **Display the identification card and the date of entry credential you received with your confirmation materials** inside your vehicle's windshield on the driver's side without obstructing the driver's view.

FMCA Store volunteers should enter the grounds between 8:00 a.m. and 4:00 p.m. on Monday, March 13. Please follow the directions included in your confirmation packet. If you wish to park next to your friends who are also volunteering, please arrive together.

There will be a meeting of all FMCA Store volunteers at 11:00 a.m. on Tuesday, March 14, **in the FMCA Store, located in the Miller-Murphy-Howard building**. You will receive your volunteer ribbon, pin, and hat at the meeting. You will have a special identifier to have early access to the indoor exhibits while you are working. Guidelines to assist you with your job are on the back of this letter.

There will be a volunteer appreciation at evening entertainment on Friday, March 17, 2023. Please wear your hat or visor to evening entertainment.

Thank you for your participation. We are looking forward to working with you in Perry.

Sincerely,

Barbara Feiler
Events Manager

Enc: Volunteer credentials, Special Identifier

cc: Convention File; Doug Uhlenbrock, Director of Events; Bill Dees, Volunteer Coordinator

GUIDELINES FOR FMCA STORE VOLUNTEERS

FMCA'S 106th International Convention in Perry, Georgia

Thank you very much for donating your time and energy to assist with the FMCA Store at the Perry International Convention.

The duties of the FMCA store volunteers are to assist customers in searching for specific FMCA logo items available for sale at the convention. Volunteers are not expected to handle cash or credit card transactions.

VOLUNTEER RESPONSIBILITIES:

- ❖ Work shift(s) assigned by FMCA Store Volunteer Captain.
- ❖ Report to your shift 15 minutes before start time. Have your store volunteer identifier with you.
- ❖ Become familiar with available items at the on-site FMCA Store.
- ❖ Assist customers with finding sizes of sale merchandise.
- ❖ Assist customers with finding sizes of merchandise in wardrobe cases.
- ❖ Answer questions about the cost of the items, locating items, etc.
- ❖ Refer customers to the online store if merchandise is not available on-site.
- ❖ Attend the orientation meeting at 11:00 a.m. on Tuesday, March 14, **at the FMCA Store booth.**
- ❖ All volunteers are asked to help provide a safe environment for convention attendees by immediately reporting any unsafe conditions to the FMCA Safety Team, FMCA Security, Executive Board members, or national office staff.

FMCA Store Co-Captains: Jim & Betty, F253901
cdduncan@outlook.com
Jim Cell: 256-520-6773
Betty Cell: 256-520-6899

Thank you for volunteering!