

EXHIBIT A:

Please contact your local Michelin Dealer to have your tires replaced free of charge. Michelin retailers may be located using the online dealer locator at www.michelinman.com. Your local authorized Michelin Tire Dealer will provide you one of the following options to replace your tires at no cost to you per the estimated timing below. Remember, the replacement Agilis CrossClimate C-Metric tires will no longer be qualified for or be marked with the Alpine Symbol (3PMSF) for severe snow performance.

Approved options for replacement tires (choose only 1 of the options below):

- 1) Beginning August 2023 (timing varies per chart below), replace with the Agilis CrossClimate C-Metric tires that do not display the Alpine Symbol (3PMSF). Availability may be delayed due to high demand.

US	
Tire Size	Agilis CrossClimate C-Metric (without Alpine Symbol - 3PMSF)
195/75R16C	30-Aug-2023
185/60R15C	
205/65R15C	
205/75R16C	
235/65R16C	30-Nov-2023
225/75R16C	30-Nov-2023

- 2) Beginning August 2023, choose a competitor replacement tire from the dealer's inventory. Please check with local dealer for brand options and inventory timing availability.
- 3) If you are not satisfied with the above options, please contact Consumer Care at 1-888-971-3801 where you can pursue a refund option upon proof of removal and return of demounted tires.
- 4) If your servicing Michelin retailer fails or is unable to provide the service as described above without charge, or within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to www.nhtsa.gov.

This replacement offer is valid through October 1, 2024.

If you have questions concerning the replacement tire options or if you are having difficulties getting your tires replaced promptly and without charge, please contact Consumer Care at 1-888-971-3801.