

## How Does the Michelin Advantage Tire Program work for Canadian Members?

### Step 1: Find the tire size and tread design that you require.

Use the Tire Savings Calculator to get available tire pricing in the size you need. You can access the calculator by navigating to the page at [www.fmca.com/rv-tires-discounts](http://www.fmca.com/rv-tires-discounts). Find the respective country for your provider and click on the “Get A Quote” button.

### Step 2. Find your nearest commercial Michelin Advantage RV tire dealer.

Go to [business.michelinman.com/dealer-locator](http://business.michelinman.com/dealer-locator) and enter your postal code in the dealer locator, choose COMMERCIAL TRANSPORTATION. The dealers will be listed in the order closest to your location. Select the dealer that best suits your tire needs.

**NOTE: To purchase Michelin or BF Goodrich tires for your light truck or passenger car, you must use an authorized commercial Michelin dealer that sells all three types of tires: commercial truck, light truck, and passenger car AND that accepts the Michelin Advantage Program.**

### Step 3. Contact the dealer to determine they have the tire you want.

When you contact the Dealer to determine they have the tire you need for your RV, Passenger Car, or Light Truck, make sure you ask for the five-digit MSPN number for the tire you are purchasing. If the tires are not in stock, the tire dealer will order them. And verify that you have the proper size tire for your vehicle.

**NOTE: All road tires with a maximum load capacity greater than 3500 pounds are subject to an F.E.T., or Federal Excise Tax. Generally, this applies to medium truck tires and up. The F.E.T. is listed separately on the price lists above.**

**NOTE: All tire sizes may not be included in this discount program.**

### Step 4. Schedule the installation with your dealer.

Contact the dealer to check on the availability of the specific tire that you require. Make sure to confirm that they participate in the Michelin Advantage Program. Tell the dealer you will be purchasing your tires through the Family Motor Coach Association’s advantage account. FMCA’s Michelin Advantage account number, or ship-to number, is **0361936**. You will need to provide this number to the dealer. You must also provide your e-mail address. Your FMCA membership number will act as your purchase order number.

**NOTE: The dealer should give you an estimate on the price when you first call them. The actual discounted tire price will be shown on the invoice that you receive from Family Motorcoach Association (FMCA) a few days after your tires have been installed. Invoices will**

**be sent out Monday through Friday, 8 a.m. to 5 p.m. Eastern. Any fees for mounting, balancing, providence and local taxes and tire disposal are extra and quoted locally by the servicing dealer so those fees are not included in the discount program.**

### Step 5. Register your credit card with Michelin.

As you will be purchasing the tires directly from Michelin, through a Michelin Dealer, you will need to pre-register the credit card you wish to use for the purchase with Michelin. This is done for security of your credit card information. At the time of purchase the Dealer will only ask for the name on the card, the first digit, last four digits and the expiration date. This protects your full credit card information for security purposes.

To pre-register your card, contact the Michelin Advantage Program at [\(888\) 532-6435](tel:8885326435) (Monday through Friday from 8:30 a.m. to 5 p.m. Eastern Time and select option 1 from their menu). To register your card after hours, call Michelin at (800) 847-9855. Your card information will remain on file for 30 days and will be set up for one-time use only. If your tire transaction has not been completed within 30 days, you will need to re-register your card. If you make additional purchases in the future, you will need to call and preregister your card again at that time.

### Step 6. At the Dealer: Evaluate the Coach and Wheels

Once you have arrived at the dealer for service, walk around the coach with the service writer or salesperson. Note any existing damage to the coach and/or wheels. This will protect everyone.

### Step 7. Complete the purchase.

After the tires have been installed, you will need to provide the dealer with your VISA, MasterCard, or American Express credit card information to complete the transaction at the servicing dealership. You will only provide the dealer with the name on the card, first digit, last four digits and expiration date of the card that you pre-registered.

This information must match the card information you registered with Michelin corporate. The tires will be billed to your card by the Michelin Corporate office. Most dealers will charge you separately for installation and labor. For warranty issues, please contact Michelin Consumer Care at [1-800-847-3435](tel:18008473435) or visit [www.michelinrvtires.com](http://www.michelinrvtires.com)

In addition to your credit card payment information, we have implemented a PO requirement to complete your purchase. You will be asked for a PO number at the time of purchase. Your PO number is your FAMILY MOTORCOACH ASSOCIATION member number. Since the system requires a 9-digit number, if member number provided is less than 9 digits. The PO number entered should be preceded with the number of necessary 0s to complete the 9-digit request. (ex: If your membership number is F456789 = 000456789 would be your PO) PO is required to process claim and failing to provide PO will result in claim rejection.

**NOTE: Your Member Number MUST be used as the purchase order when purchasing tires under this Program. In participating in this program, you are acknowledging that FMCA may share your contact information with Michelin if there is an issue in processing the payment.**

Ask the dealer to enter your e-mail address in the Comments field. This provides a method of delivery of your invoice from FAMILY MOTORCOACH ASSOCIATION. You should receive your invoice within seven to ten business days from the date of purchase. The transaction is now complete. Enjoy your new tires!